

COVID-19 MEMBER SUPPORT AND COUNSELING SERVICE

EHE Health recognizes our clients and their U.S. workforce need reliable, clinically informed resources available to help people understand their health risks and whether to seek medical attention. As a national provider of primary care and preventive services with over 300 individual physicians in 40 states, EHE Health is now offering a complimentary member support and counseling service to our clients.

SERVICE DESCRIPTION

The service will be staffed by our EHE Health physicians and nurses to:

- Virtually triage people who may be experiencing symptoms and/or are concerned about exposure to COVID-19, for the purpose of helping them to determine whether to seek medical care.
- Answer general questions about the coronavirus, and provide helpful prevention tips and updates on current CDC guidance.
- Direct those needing medical attention to available providers in our national network or the member's existing primary care provider.

We understand that there are social/emotional concerns being faced by many individuals and will encourage use of the employer's specific programs or resources (such as EAP programs) to help patients manage through anxiety, isolation issues, depression, etc.

WHO CAN PARTICIPATE?

EHE Health takes its public health service role very seriously and we are pleased to offer this as a complimentary service to all of our clients. This service will be made available to your entire U.S. workforce and users of this service do not need to be eligible EHE Health members.

HAVE QUESTIONS ABOUT COVID-19?

HOTLINE

844.258.1820

HOURS OF OPERATION

Every day

7:00AM—12:00AM EST

EMAIL

COVID-19@ehe.health

